



# THE BILDESTON CROWN

## Privacy Policy

This Privacy Policy governs the manner in which The Bildeston Crown collects, uses, maintains and discloses information collected from users (each, a “User”) of the [www.thebildestoncrown.com](http://www.thebildestoncrown.com) website (“Site”). This privacy policy applies to the Site and all products and services offered by The Bildeston Crown.

### Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities.

### Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

### Web browser cookies

Our Site may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

You can delete the files that contain cookies – those files are stored as part of your internet browser. If you wish to restrict or block the cookies which are set by the Site, or indeed any other website, or if you wish to receive notification of cookie placement requests or decline cookies completely, you can do this through your browser settings. The Help function within your browser should tell you how. Be aware that declining or denying cookies may prevent you from being able to use the website to its highest capability.

thebildestoncrown.com uses Google Analytics, a web analytics service provided by Google, Inc. Google Analytics sets a cookie in order to evaluate your use of our website and compile reports on user activity. Google stores the information collected by the cookie on servers in the United States. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google’s behalf. Google will not associate your IP address with any other data held by Google.

### Cancellation Policy:

If you cancel within 48 hours of the expected arrival date this will result in a 50% cancellation fee of your full stay which will be debited to the card details provided. Failure to attend will result in 100% of your stay amount being charged to your card